



How to Manage Complex Programs: High-Impact Techniques for Handling Project Workflow, Deliverables, and Teams

Tom KENDRICK

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Program manager—it's one of the most challenging jobs you can have. Overseeing and coordinating multiple project teams and thousands of activities may seem a Herculean task, but it's easier with the right tools in hand.

Successful program management begins with a good command of project management processes, but these are never sufficient. Once a program exceeds a certain scale, project processes become unwieldy. To see a program successfully through to completion, you must break the work down into simpler, smaller pieces and organize it into interdependent tasks.

Complete with diagrams, graphs, and real-life examples, *How to Manage Complex Programs* explains the ins and outs of program management and provides concrete and effective techniques for structuring deliverables, workflow, and staffing. You'll learn to:

- Decompose complex deliverables into manageable chunks
- Develop coherent plans for component projects
- Handle cross-project dependencies
- Organize program staff and project leaders into a high-performing team
- And more

Yes, program management is challenging. But with these proven strategies, it can also be highly rewarding—for you and for your organization.



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